VAYA PARTNERS
Improving Lives. Strengthening Communities.®

Provider Alert

ProviderCONNECT Portal Access Restored

Vaya Partners has resolved a technical issue that disrupted access to the **ProviderCONNECT** portal beginning yesterday, Oct. 29, 2026. Providers should be able to access the portal as usual to file and check the status of claims, service authorizations, and complete other portal functions.

We apologize for the inconvenience. If you continue to encounter technical issues, please submit a **Provider Service Desk Request Form**, email **ServiceDesk@vayapartners.org**, or call 1-800-893-6246 ext. 1500.

providers.vayapartners.org

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